

Contents

Chairperson's Report1
Centre Vision, Mission, Values, Goals4
Centre Philosophy & Principles of Health Care6
Management Structure & Affiliations8
Manager's Report9
Organisational Chart10
Staff Employed 2010-201111
Evaluation Planning & Quality Assurance14
Partnerships, Liaison & Networking16
Lobbying & Political Advocacy18
Partnerships & Projects19
Official Opening & Celebrations25
Centre Activities30
Statistical Graphs35
Financial StatementsAppendix 1



Chairperson's Report

As Chairperson it gives me great pleasure to present the Annual Report on behalf of the Management Committee of Liverpool Women's Health Centre. In all the years I have been involved in various aspects of the Women's Health Centre I cannot remember a more challenging but exciting year.

After many years of continuing to deliver services from a building we had long outgrown – staff sharing desks, virtually sitting on each other's laps, finding any available corner to see a Client, no storage space for resources, double bookings for group rooms, etc., etc.

We finally achieved funding to put a second storey on our current premises. This was achieved from a successful grant from the Community Building Partnership Program supported by our local Member of Parliament, Paul Lynch. This contribution was then matched by the Women's Resource Foundation - the owners of the building. It was determined that, given its location within the Liverpool CBD, proximity to other services and public transport, this was a better option than moving premises that could be an access and equity issue for our Clients.

Prior to construction commencing staff and management had an enormous job ahead of them. How could we continue to provide some degree of service to the community, where do we provide these services from, what insurances and liabilities would we need to put in place. These were but a few of the many considerations that needed to be dealt with.

In the midst of all this chaos partnerships and future projects were still being negotiated. Suddenly, almost over night, a group of women with no previous experience had to become pseudo Architects, Engineers, Builders and Project Managers. A special thanks must be entered here for Heike Obermayr who certainly earned her degree in all of the above.

This Centre exists to serve the women of Liverpool and surrounding areas. I would like to thank all of our Clients for their patience and understanding during this chaotic time.

It constantly amazes me what women can achieve when they work together.

It would be impossible for me to thank everyone involved without sounding like an acceptance speech for an Academy Award. So I have included an Honour Roll of thank you's on the following page.

We now have a beautiful, spacious building in the heart of the Liverpool CBD. The official opening was held in April this year with a huge attendance by Dignitaries, Service Providers and the Community all keen to see and praise what had been accomplished. There comes a time in our lives when we need to self examine. This is true not only in our personal lives but probably even more so in our professional lives, particularly when providing a service to the community at large and being an accountable recipient of government funding. By self examine I mean ensuring that we maintain and promote our effectiveness in what we do by reviewing the following:



- Our role;
- Our goals;
- How are we achieving these, or conversely;
- What we need to change about what we do.

To do this effectively we need to revisit the basic tenets and principles upon which our service is based.

On this basis the Management have made a decision to commission a review of all our services as our priority for the following year. We are hoping the recommendations from this review will help and support us in providing an innovative, exciting, best-practice model of service to women from the community into the future.

On behalf of myself and my sister management members we look forward to this potential for a progressive revitalisation connecting our service to the real needs of the community we serve.

Gerri Greenfield, Chairperson

THE HONOUR ROLL OF THANK YOU'S

Clients – for their patience, understanding and constant optimism

Paul Lynch MP – for his support of funding for the project and his continual support of the Centre itself.

The Women's Health and Resources Foundation – for matching funding received and continuing to provide subsidised, affordable rental for the Centre's premises.

Wal Robbins Additions Pty Ltd (Contracted Builders)– for their skill, expertise and sensitivity in dealing with the specific needs of a Women's Health Centre. Highly recommended.

Liverpool City Council – for their prompt response and continued support

Heike Obermayr (Building Project Officer) – for her tenacious efficiency and continual overseeing over and above the normal “call of duty”.

Betty Green – although new to the role of Manager she performed a magnificent overseeing role with dynamic optimism, enthusiasm and efficiency.

All Staff of LWHC – for continuing to provide services in an atmosphere of chaos, confusion and unknown environments.

SWSAHS – for their continued support and optimism for the project and additional funds for refurbishment.



Management Committee – for their constant availability, skills and expertise.

Other Services – for accommodating our staff during this difficult period and resourcing them so that they could continue to operate some of the services that LWHC offers.



Strategic Framework

Vision

Women in South West Sydney will live free of violence, have equal rights and optimum health and play an essential and visible role in society.

Mission

Liverpool Women's Health Centre strives to achieve better health for women and enhance their status in society

Core Values

Liverpool Women's Health Centre is committed to empowering women and valuing women's life experiences.

We work with:

- Compassion
- Unity
- Mutual respect

In addition we strive to incorporate into our work:

- Ongoing development and support for staff in their work roles
- Accountability in providing quality health care services
- Integrity in maintaining ethical standards in the provision of services
- The right of women to a valued place in society

Organisational Goals

1. To promote the operation of a free, feminist, community orientated health care centre, run by women for women, in a supportive, non-judgemental environment. To ensure such a service will offer a range of medical, paramedical, alternative health care, counselling, information and referral services with an emphasis on preventative health care measures.
2. To pursue this aim within the context and with the understanding of the life experiences and realities of women living in the western suburbs of Sydney.
3. To provide health information, education programs, group activities and resources designed to promote the physical, emotional and psychological well-being of women and enable women to take more control over their own health care.



4. To set priorities in service and program provision based on need, with special attention being given to Aboriginal, migrant, differently abled, economically and socially disadvantaged women.
5. To identify, investigate and promote an understanding of women's health needs and the social, economic and cultural factors affecting women's health.
6. To inform and impact existing health and welfare services so as to make them more responsive to the needs of women.
7. To promote and support initiatives and actions for change that will improve the health and status of women in our society.
8. To employ women with a broad range of relevant life experiences, skills and cultural backgrounds to staff the Centre. Such staff to work as a team, promoting skills and information sharing amongst its members.
9. To do anything incidental to, and conducive to, the furtherance of these goals.



Centre Philosophy & Principles Of Health Care

Liverpool Women's Health Centre operates from a feminist perspective that views health within a social context, as endorsed by governments throughout Australia, through the endorsement of the National Women's Health Policy.

This view recognises that:

- health is determined by a broad range of social, environmental, economic and biological factors;
- differences in health status and health objectives are linked to gender, age, socio-economic status, ethnicity, disability, location and environment, racism, sex-role stereotyping, gender inequality and discrimination, ageism, sexuality and sexual preference;
- health promotion, disease prevention, equity of access to appropriate and affordable services and strengthening the primary health care system are necessary, along with high quality illness treatment service, information, consultation, advocacy and community development are important elements of the health process.

In accordance with these principles, Liverpool Women's Health Centre aims to provide a service which:

- encompasses all of women's lifespans and reflects women's various roles in Australian society, not just their reproductive role;
- promotes the participation of women in debate and decision making about health issues, their own health care, health service policy, planning, delivery and evaluation;
- recognises women's rights as health care consumers, to be treated with dignity, in an environment which provides for privacy, informed consent, confidentiality and safety;
- acknowledges that informed decisions about health and health care require accessible information, which is appropriately targeted for different socio-economic, educational and cultural groups;
- uses existing data, research and policy concerning women's health, as well as incorporating women's views about their own health and the best strategies to address their health needs in service planning and development;
- provides appropriate women's health care to women in local communities within a statewide, coordinated approach;
- ensures equity and accessibility of services without financial, cultural, geographic or other barriers;
- ensures effective community management and operation of the centre by women;
- provides a broad range of services and strategies within a preventative and holistic framework, which:
 - are provided by women for women;
 - value women's own knowledge and experience;



- facilitate the sharing of women's skills, knowledge and experience;
- link women's individual experience and health needs to the social and cultural context of women's lives;
- empower women;
- challenge sex-role stereotyping and gender discrimination which affect health;
- increase the accessibility, sensitivity and acceptability of health services for women;
- relate to identified health priorities at the local and state level.

These principles are informed by the National Women's Health Policy through the Discussion Paper "National Policy on Women's Health - A Framework for Change" (1988) and taken from the Manual of Standards for Women's Health Centres (1995).



Management Structure And Affiliations

Liverpool Women's Health Centre is an Incorporated Association. The Association is managed by a committee of up to ten members. Management Committee positions are for a term of two years, with half the committee positions being elected one year and half the other. The Management Committee meets six weekly to oversee the functioning of the Centre. The Centre Coordinator and an elected Staff Representative also attend Committee meetings however no staff have voting rights. Any staff are welcome to attend meetings if they choose.

Members of the Centre's Management Committee elected in November 2009 were:

CHAIRPERSON: Delphine Leslie, Aboriginal Mental Health Worker, SSWAHS
(elected June 2010- Nov 2010)

Gerri Greenfield, resident of South West Sydney, former long term staff member, Coordinator of the Joan Harrison Support Services for Women Domestic Violence Outreach Service (elected December 2010)

SECRETARY: B-Ann Echevarria, Women's Project Worker, NSW Refugee Health Service

TREASURER: Glorya Grey, community member, resident of South West Sydney, former long term women's health worker

COMMITTEE MEMBERS:

- **Delphine Leslie** Aboriginal Mental Health Worker, SSWAHS,
- **Kate Nickolas**, active in local Aboriginal organisations, resident of Liverpool, previously employed in Women's Services
- **Louise Polikarpus**, currently teaching in TAFE, background in community development (resigned April 2010)
- **Justine O'Sullivan**, Social Work field Coordinator University of Western Sydney
- **Lisa Attard**, Manager Liverpool Youth Accommodation Assistance Company (LYACC)
- **Maree Mullins**, EO Junction Works

PUBLIC OFFICER: Betty Green



Manager's Report

The past year has been a year of transformation for the Centre with the long awaited expanded premises and increased opportunities. As anticipated the disruption of the building project to our clients has impacted on our ability to provide the level of service we would have liked to. Overall our statistics for this reporting period have been affected. However the focused commitment of Centre staff and Management to continue to provide quality services under somewhat difficult and at times stressful circumstances requires particular acknowledgement.

On behalf of Centre Management and staff I extend our appreciation for the support of SSWAHS and our sister services and host agencies throughout the renovation period- Rosebank Cottage Child Sexual Assault Service, The Hub, Aboriginal Health Service Miller, South West Women's Housing, Liverpool Women's Resource Centre, Moorebank Community Centre. Without this support the provision of reduced services would have been impossible- a big THANK YOU to one and all!

The move back to Bathurst Street and resumption of services in February 2011 provided opportunity for many of our clients and friends to visit and look over the renovation. It is pleasing to also report the increasing opportunities for the Centre to work in collaboration with our valued partners. The additional space has allowed the Centre to host a focus group as part of the National Refugee Women's Dialogue Consultations, domestic violence support group conducted by Green Valley Liverpool Domestic Violence Service and monthly meeting of the Liverpool Domestic Violence Liaison Committee. We regularly field enquiries and respond to a number of requests to use rooms for network meetings, training and groups.

April 13th 2011 saw the Official Opening of the Centre which was attended by over 200 people. The presence of NSW Minister for Women Ms Pru Goward was greatly appreciated. Minister Goward presented certificates to the recipients of our Community Awards. The event allowed us to reflect on the herstory of the Centre and its early beginnings- to think about the dreams and discussions of local women in Green Valley around the kitchen table in their vision to establish a women's health centre in Liverpool. We thank Member for Liverpool Mr Paul Lynch MP and Member for Fowler Mr Chris Hayes MP and Mayor of Liverpool Ms Wendy Waller for their attendance and contribution to a most memorable event.

The demand for services continues to outstrip our current resources particularly women seeking appointments for routine Pap smear. The Centre is committed to ensuring vulnerable, at risk women and under screened women from refugee and newly arrived migrant communities, young women and Aboriginal and Torres Strait Islander women are particularly targetted. The Centre continues to work with our peak body Women's Health NSW in exploring solutions to this perplexing problem.

The Centre we have today is a remarkable demonstration of what women committed to a vision can achieve. The year ahead no doubt will have its challenges but it will also have many opportunities!

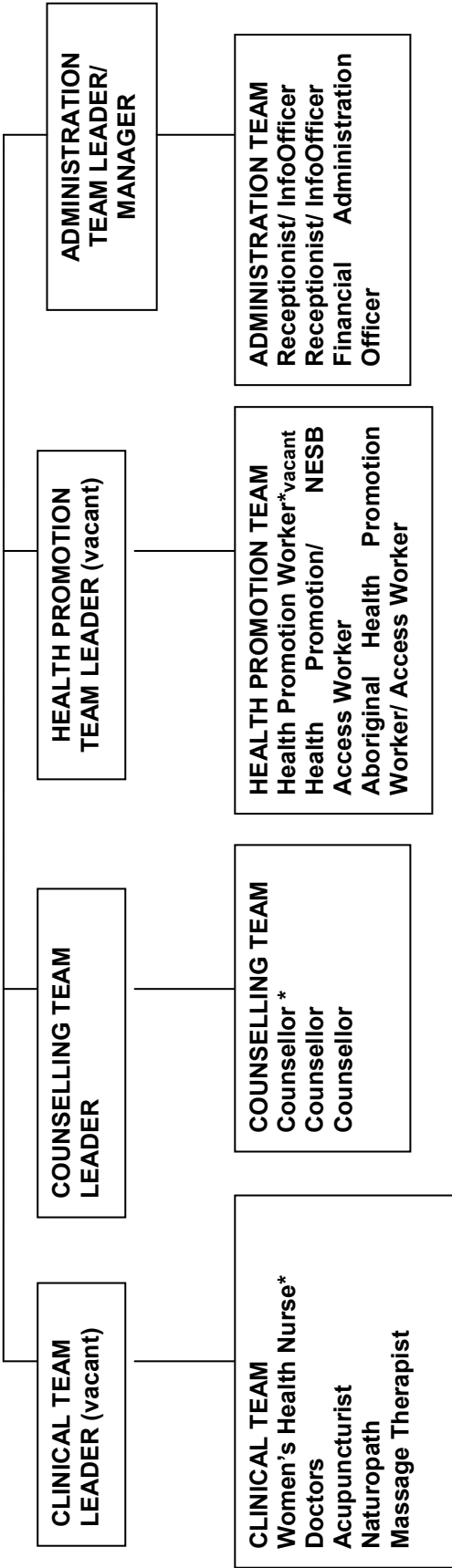
Betty Green, Manager



**LIVERPOOL WOMEN'S HEALTH CENTRE
ORGANISATIONAL CHART**

MANAGEMENT COMMITTEE
(10 POSITIONS- each 1/2 elected annually
for a term of 2 years)
(+ staff representative to attend the
committee is elected annually by staff)

MANAGER*



Staff Employed During 2010 - 2011

<i>POSITION</i>	<i>NAME</i>	<i>WEEKLY HOURS</i>
Sessional Staff		
Acupuncturist (resigned Dec 10)	Christine Guirguis	7 hours
Acupuncturist (appointed April 11)	Lisa Holden	7 hours
Naturopath	Alex Graham	14 hours
Medical Officer	Tanya Singh	4.5 hours
Tai Chi Teacher	Barbara Strickland/ Collette Roberts	1 hour
Yoga Teacher	Prema Kumar	1.5 hours
Permanent Staff		
Counsellor (resigned Oct 10)	Monika Hammerle	35 hours
Counsellor	Jenny Gill	21 hours
Counsellor/Team Leader	Debora Felman	28 hours
Financial/Administration Officer	Heike Obermayr	14 hours
Building Project Coordinator 1 day per week July 09-Dec 10		7 hours
Gardener	June Ratana	1 hour
Health Educator/Aboriginal Access	Wendy Pomeroy	28 hours
Health Educator/Laotion Access	DD Sanoubane	28 hours
Health Educator/Team Leader	Vacant	28 hours
Naturopath	Alex Graham	28 hours
Massage Therapist (resumed)	Tina Mangione	7 hours
Women's Health Nurse/Team Leader (resigned Sept '10)	Lorena Schot	28 hours
Women's Health Nurse Practitioner (appointed April 11)	Jo Perks	28 hours
Receptionist	Ximena Galleguillos	21 hours
Receptionist	Kimberley Collins	21 hours
Casual Staff		
Reception Relief	Arlette Figares	As needed
Reception Relief	Suzanne Goodall	As needed



Staff Attended Training

Professional development is an important activity in building the skills and capacity of staff to provide a quality service to women.

<i>Training</i>	<i>Staff Attended</i>
Developing Skills for working with the Deaf Community	Reception x 1 Health Promotion x 2
Senior First Aid	Reception x1 Health Promotion x2
Keeping an open Mind- Dementia Advisory Service	Counsellor x 3
Understanding & Responding to Personality Disorders	Counsellor x1
Professional Workshop for Psychology Clinicians	Counsellor x1
The Body Remembers	Counsellor x 2
Dual Diagnosis in Addictions	Counsellor x1
Fair Work/Modern Award SACS	Manager & Financial Officer
The Future of Community Management	Financial Officer
Women's Health NSW Conference	Manager
Human Resources	Manager
Practical Risk Management	Manager
Advanced Grant Writing	Financial Officer
Dealing with Difficult People & Negative Situations	Financial Officer
Taxation & Payroll	Financial Officer
Practical Legal Compliance	Financial Officer
Mental Health & Well Being	Women's Health Nurse Practitioner
Update Women's health	Women's Health Nurse Practitioner
Challenge, Change, Choice Conference	Health Promotion x1
Sexual Abuse Work	All staff

Over the past year the Centre has farewelled Lorena Schot WHN and Monika Hammerle Counsellor we thank them for their commitment and contribution in providing quality services to women in Liverpool. The Centre welcomed Joanne Perks Women's Health Nurse Practitioner and Lisa Holden Acupuncturist to the team.

Heike continued in her role coordinating the Centre's building project which has proven invaluable. Heike's focus for this year has been liaising with builders, suppliers and preparing the required progress reports to Community Builders Partners. The renovation project would not have progressed as well had it not been for Heike's commitment, attention to detail and availability.

We thank the Women's Health & Resources Foundation for their continued support in this project.

The addition has enabled the Centre to work in partnership with a range of key stakeholders such as NSW Refugee Health, SSWAHS Bi-lingual Community Educator program in the delivery of services to women in the community.



We also wish to acknowledge the contribution that Women's Legal Services through the provision of an outreach legal service once a fortnight to gain information on a range of legal issues. In the renovation period the outreach was suspended temporarily however, since the resumption of services at Bathurst Street the outreach has continued to grow strongly. Thank you to solicitors Natasha Rohr and Rebecca Ebel for their work and support.

Responding to increasing demands is always a challenge in light of budgetary constraints. In recent times the Centre has developed formal provision of service agreements with Adams Partners Lawyers to provide outreach services for legal representation and advice to women who fit the criteria for Legal Aid assistance and private practitioner Ruth Braunstein in providing psychological services.

Student Placements/ Visits

The Centre has an ongoing commitment to providing students with a sound training experience within a feminist framework.

Over the renovation period June to December we were not able to offer student placements. In the first half of this year we have resumed this long standing commitment and have provided placements for a medical student from the University of New South Wales and a Counselling student. The Centre also regularly supports placements of social work students which we will host in the coming year.

The centre is frequently contacted by students undertaking placements in other agencies for information about the Centre and its services for either coursework or assignments.

<u>Student Placements</u>		
Evanyia Panos	4 th Year Medical student	UNSW
Jacqui Fitzgerald	Graduate Diploma Counselling	UWS



Evaluation, Planning & Quality Assurance

The Centre operates with an effective 3 year Planning and Evaluation Cycle that incorporates a number of processes including needs assessment, service evaluations, client and stakeholder feedback and planning.

The work of the Centre is underpinned by the Liverpool Women's Health Centre Plan 2010-2013 which is informed by a comprehensive needs assessment process.

The key documents of the Centre, namely the Centre Plan 2010-2013 and Needs Assessment Report 2010 are readily available on the Centre's website www.liverpoolwomenshealth.org.au as well as distributed to relevant key stakeholders.

Informal evaluation and planning occurs through regular Centre staff meetings where emerging issues, concerns or problems, to plan future activities, programs or projects and to develop solutions to problems identified are discussed.

All groups are evaluated by client feedback surveys. The Centre keeps a client feedback box in Reception which is checked regularly by staff.

Further evaluation and monitoring is conducted each quarter as each staff member completes a quarterly report detailing activities, projects, and programs undertaken, interagency and network meetings attended, as well as identifying achievements and making recommendations.

These reports are used to:

- Monitor the Centre's delivery of services and programs and identify any problems
- Identify changes in client needs and requests
- Identify staff training and development needs

Staff quarterly reports and the issues raised by them together with a financial statement and Manager's report are presented to the Management Committee.

Centre statistics including client contacts, group attendance, demographic information and presenting issues are collected and monitored and contribute to the Centre's planning and evaluation. We acknowledge the continued work of Women's Health NSW in developing and maintaining the Women's Health Data Base.

The Centre conducts annual planning and evaluation over three days in November/December. All core staff, sessional practitioners and available management members attend these days. The staff review their work against the Centre's priorities and plans, acknowledge achievements and identify factors which may impede their work performance, as well as developing plans for the coming year. These days are also used as an opportunity for team building activities and staff development.

Other issues identified in these days include the student placements we are able to commit to and the projects students might undertake on their placement.

The Centre also conducts a half year review to monitor the progress of the plans that were formulated from our annual planning days and to make any changes or



adjustments. This year the half year review was held at Sunnybrook Convention Centre Warwick Farm facilitated by Yve Repin our main focus was planning the provision of services in alternate locations and the logistics this would involve. The annual planning day was held again at Sunnybrook, Warwick Farm with the focus on service provision in the new premises- changes and challenges and consideration of Needs Analysis findings and recommendations.

The Centre has an annual staff appraisal system which is a valuable tool for reviewing staff achievements against plans, skills and identifying areas for training and improvement.

Access to external supervision is an important aspect of providing quality services and supporting staff. Counselling staff receive fortnightly clinical supervision and generalist staff monthly supervision. The Centre Manager continued to receive supervision on an as needed basis. Many thanks to Jackie Burns, Mary Goslett and Yve Repin for their skilled support of staff.

The Centre continues to maintain a commitment to participating in quality assurance processes. As reported last year the Centre obtained Accreditation and despite the challenges of the renovation period the Quality Work Plan continued to be implemented embedding quality improvement practices within the Centre's systems and responses. The Centre is required to report against agreed improvement strategies and practices. As a consequence to funding of the contracted agency Quality Management Services (QMS) the Centre was not able to continue in the contracted cycle however, the Centre continues to report against the Quality Work Plan, the Centre's existing systems and is exploring with WHNSW the possibilities of peer review.

Partnerships, Liaison & Networking

Liverpool Women's Health Centre works collaboratively and cooperatively with a range of organisations that includes active joint partnerships projects, sharing of resources, working together on joint issues of concern, providing a service to another organisation's clients, joint client work, receipt of funds from government bodies/other funders to respond to health issues, lobbying on issues of concern, provision of free goods/services for activities.

The following represent partnerships that are new/ strengthening over the year 2010-2011

The Centre continues in its partnership with Rape Crisis NSW in offering specialist counselling for adult survivors of child sexual assault one day per week, resuming the provision of legal outreach services with Women's Legal Services NSW, representatives of the Aboriginal Women Against Violence group meeting at Liverpool Women's Resource Centre formed the Steering Committee for Healthy Older Women's Project working with older Aboriginal women in our community who are isolated- this is an exciting project building the confidence and self esteem of Aboriginal women in our community, NSW Refugee Health in hosting National Refugee Women's Dialogue (Mandaean women).

Some of our current liaisons and types of relationship/interaction of the year:

Governor of NSW Prof. Marie Bashir	Patron
SSWAHS Population Health & Planning	Funding
NSW Premier's Department, Office for Women	Funding
Health Insurance Commission	Medicare rebates
Women's Legal Services NSW	Legal outreach LWHC
WDVCAS/DVLC/DVCC/GVLDV	Responding to domestic violence at client/community & lobbying level
Local feminist women's NGO services (LWRC, JHSSW, SWWH)	Responding to women's issues at client level Lobbying, community campaigns, MC support, Consortia relationships for seeking funding for DV services in Liverpool
WHNSW	Peak body resourcing and training
Dept. Education	Venue for young women (WEEO WISER) women as mothers information sessions/groups
SSWAHS Aboriginal Health Team	Responding to Aboriginal health issues Miller Outreach- provision of Naturopath, counsellor and Aboriginal access worker/s
SSWAHS	Responding to CALD women's health issues, support BCE program, partner in Warwick Farm women's activities/project
SSWAHS Health Care Interpreter Service	Interpreting for CALD women
Translating & Interpreter Service	Telephone interpreting
NSW Refugee Health	Responding to refugee and newly arrived migrant women's health needs/issues,



	MC support
QMS	Quality improvement & Accreditation, support in Quality Work Plan development & implementation
SSWAHS ISD	Computer & ISD support
SSWAHS Training & Development Unit	Staff training
University of Sydney/UWS	Evaluation, research/ student placements
UNSW/UWS	Medical student placements
Local media- Liverpool Leader, Champion	Press releases, publicity on Centre events and groups, women's issues
TAFE, Catholic Care, Anglicare, Warwick Farm NC, Casula CC,	Health education sessions
WHRF	Support for premises, building renovation
NSW Rape Crisis	Partnership specialist counselling for adult survivors CSA
Rosebank Cottage	Responding to sexual violence issues, support for LWHC counselling staff in building project
LMRC	Responding to CALD women's needs, support for counselling staff in building project
Liverpool City Council	Infrastructure, support for events, LWHC participation on relevant working groups (Crime prevention, Human Services Liverpool Growth Area) CDSE funding
Liverpool Fairfield Mental Health Team and CoHMET	Responding to common clients, development of referral guidelines
Made on the Kitchen Table, Casula Powerhouse	Staff member on Steering Committee
Liverpool/Fairfield Adult mental Health interagency/ Women with Disabilities Australia	Responding to issues of concern
People With Disabilities	Manager sat on Reference Group for Women, Domestic Violence & Licensed Boarding Houses Project
Douglas Hanly Moir Pathology	Pathology provider/ training
CCWT	Development and implementation of young women's peer education training package
Yve Repin	Consultant, manager supervision
NSW Premier's Council for Preventing VAW	Staff person on Council
NSW Domestic Violence Death Review Team	Staff person on Team
Jobs Australia & ASU	Advice, support and campaigns on industrial issues & rights



Lobbying & Political Advocacy

An important aspect of being a feminist women's health centre is our social view of health which sees that the way our society is structured has implications for the health of women.

This means that not only do we provide individually focussed services but that we also actively campaign for social change to improve women's lives generally and prevent individually focussed problems from continuing to recur. The strategies we use may be participating in rallies, organising events, letter writing to politicians, collecting signatures for petitions, participating in sending postcards to selected politicians, media releases and interviews, discussion forums, conferences or information sessions, as well as arts workshops focused on developing women's political voices.

A great deal of our work and energy continues to go towards trying to achieve change in the area of violence against women.

Activities this year included:

- IWD Celebration- 100 years of International Women's Day Open Day with historical exhibition
- Participation on Reference Group for domestic violence project undertaken by People with Disabilities Australia and key note speaker at launch of *Accommodating Violence: The experience of domestic violence and people with disability in licensed boarding houses*
<http://www.pwd.org.au/systemic/AccommodatingViolence.html>



Partnerships & Projects

Healthy Older Aboriginal Women's Project

The Centre was successful in gaining funding through the "Healthy Older Women's Grant" overseen by Women's Health NSW.

The aims of the project are:

- To establish an ongoing support group for Older Aboriginal women in the Liverpool/Fairfield area
- Establish links to a range of other services within the community that older Aboriginal woman may access
- Develop strong social and community networks that are sustained beyond the life of the project building on increased feelings of belonging and value as older women in the community
- Strengthen cultural identity and self esteem of older Aboriginal women

To date the project has provided an opportunity for local Aboriginal women to design and implement a program to meet the needs of local older Aboriginal women. The manager consulted with members of the Aboriginal Women against Violence Group who form the project steering group which meets regularly.

The project provides an opportunity through yarning sessions for older Aboriginal women to share their stories with each other and with the AWAV group as a means of preserving older women's stories and experiences, strengthen older Aboriginal women's value and respect in the community.

The older women's group has met on 5 occasions in the reporting period and has included activities such as jewellery making, yarning, BBQ, bus trip to Mt Annan Botanical Gardens.

Rape Crisis NSW- CBSC Project

Since November 2009 the Liverpool Women's Health Centre has worked in partnership with Rape Crisis NSW in the provision of specialist trauma counselling to adult survivors of child sexual assault. This is a valued and much needed addition to the services the Centre offers. Over the reporting period 179 client contacts were provided



Liverpool Women's Health Centre Building Project

I am pleased to report on the completion of the building project during the 2010 – 2011 financial year.

About the Project

This significant project involved a first floor extension to the Liverpool Women's Health Centre premises located at 26 Bathurst Street, Liverpool, in close proximity to the CBD and the Westfield Shopping Centre.

The building was a single storey red textured brick veneer clad cottage constructed about forty years ago. The old premises had an existing floor space of 308 square metres. The plan was to maximise the floor space by extending the development over the entire ground floor to achieve a total floor space of more than 600 square metres.

The first floor additions contained:

- Group room with kitchenette
- Two counselling rooms
- Large open plan office area
- Second office space
- Kitchenette
- Manager's office
- 2 storage cupboards
- Toilet

The ground floor renovations also included the construction of stairs for first floor access. A Harditex cladding system was used for all external walls in place of rendered brickwork to minimise any structural problems. The cement rendering of all external walls resulted in a uniform look for ground and first floor.

Liverpool Women's Health Centre has undertaken this project to address a long term chronic shortage of counselling, group and training space. The organisation also recognised that office space was very cramped (11 workstations in 44 square metres) and inconsistent with Workplace Health and Safety Standards.

The Building Project provides a vital piece of community infrastructure so that Liverpool Women's Health Centre will be able to meet the health needs of women in the Liverpool area into the future.

How was the Project funded

The Liverpool Women's Health Centre Building project, funded in part by a \$230,000 State Government contribution, is a joint project with the Womens Health & Resources Foundation Ltd and the Community Building Partnership (CBP) Program 2009.

The Womens Health and Resources Foundation who owns the building has provided affordable accommodation for the Health Centre for the past twenty years. The Women's Health & Resources Foundation had long been aware that the organisation's ability to meet the demand on current services was severely constrained by the limitations of the building.



Significant research was undertaken prior to the decision to build an extension at the existing premises. In 2010, the Foundation agreed to consent to the extension as well as match the CBP contribution.

Highlights

The Liverpool Women's Health Centre Building Project was completed in December 2010. Since site preparation began in June 2010, the following milestones were achieved during the reporting period:

June 2010
Laying of 1st floor joists



July 2010
Erection of wall and roof framing



August 2010
Completion of roof tiling



August 2010
Completion of external cladding



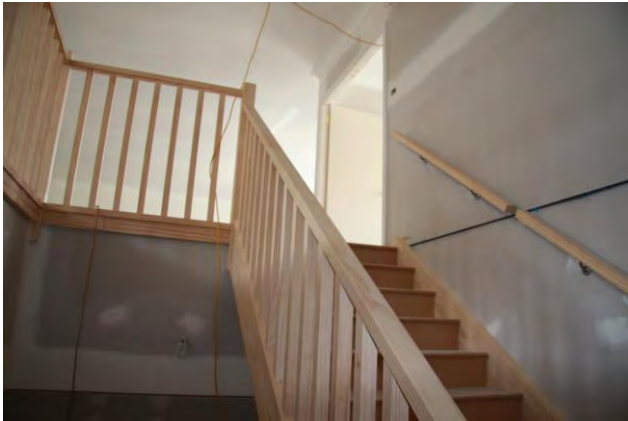
September 2010
Installation of services (electricals)



October 2010
Completion of internal fit out kitchenette



October 2010
Completion of internal fit out stairs



November 2010
Completion of painting and detailing



November 2010
Cement rendering completed



December 2010
Practical Completion



The building project involved the installation of a modern and efficient air conditioning and ventilation system. Extensive damage to the ground floor carpet resulted in the installation of extra heavy duty carpet throughout the entire building.



The lighting design of the first floor maximises the use of natural light through the fitting of 27 windows. Energy efficient fixtures have now been installed through the entire building.

Internal sunscreen blinds have been installed on both levels improving heating and cooling efficiency whilst maintaining aesthetic appeal.

To achieve the required level of compliance in terms of fire safety, the following measures were installed:

- Automatic Fire Sprinkler System
- Hose Reel System
- Emergency Lighting
- Exit Signs
- Portable Fire Extinguishers & Fire Blankets

Significant refurbishment was undertaken during the reporting period including chairs and tables for the counselling rooms, filing cabinets, refurbishment of manager's office, meeting/group room table and chairs as well as several workstations.

The service finally relocated to a significantly improved work environment in December 2010. Centre services recommenced in January 2011, providing a modern, comfortable and easy accessible space for clients and staff.

Lift Project

Liverpool Women's Health Centre was successful in gaining a \$70,000 contribution under the Community Building Partnership Program 2010 for the installation of a lift to enable all service users access to the upper floor.

A Development Application was lodged with Liverpool Council in May 2011 proposing to construct a lift shaft on the exterior of the building. The proposed external structure ensures that no floor space is lost internally thus placing no strain on the existing structure of the building.

Unfortunately, placing the lift shaft on the exterior of the building has increased our project costs significantly. Liverpool Women's Health Centre will require additional funding of \$70,000 to complete this project.

The installation of the lift is a crucial accessibility solution for the centre. A lift will give clients and staff with mobility constraints the opportunity to access services and events on the first floor. Centre services are currently offered on the ground floor until the lift is installed so that no person is disadvantaged.

At the date of this report, we are seeking to secure further financial support for the installation of the lift which would see Liverpool Women's Health Centre operate to its full capacity in providing much needed services to the community and ensure equal participation for all those wishing to access the centre.

Acknowledgements

I would like to express our sincere appreciation to the following services for providing work and meeting space for staff and clients during the construction period:



- South West Women's Housing Inc
- Rosebank Child Sexual Abuse Service Inc
- Joan Harrison Support Services for Women Inc
- Liverpool Women's Resource Centre Inc
- Liverpool Migrant Resource Centre Inc

I would like to thank our funding body South Western Sydney Local Health District formerly known as Sydney South West Area Health Service, for providing the space for clinical outreach clinics at Moorebank Community Health Centre and for counselling at Miller Community Health Centre.

Our local Member Paul Lynch for his continued strong support and interest in the project and the activities of the organisation.

I would like to thank the Community Building Partnerships Program and the Womens Health & Resources Foundation for funding this vital project.

I would like to express our appreciation to Wal Robbins Additions Pty Ltd for ensuring that project milestones are achieved and their outstanding customer service.

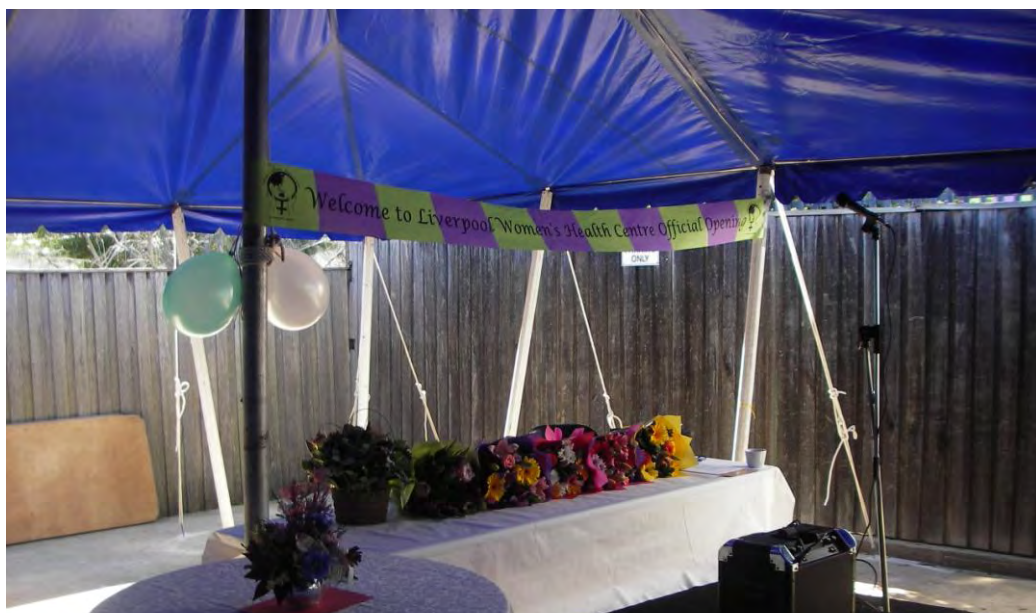
Lastly, I would like to thank our clients and staff for their patience during the construction period.

Heike Obermayr
Building Project Coordinator

Official Opening of the Renovated Centre 13th April 2011

What a great day we had celebrating the official opening of the newly renovated premises and 37 years of service to women in Liverpool.

The weather was spectacular! Over 200 guests attended the event- women from the community, our colleagues, peers and partners- we thank you for joining us in what was a wonderful day.



Distinguished guests included NSW Minister for Women Ms Pru Goward who presented our community award recipients with their certificates, Member for Liverpool Mr Paul Lynch MP, Member for Fowler Ms Chris Hayes and Mayor of Liverpool Ms Wendy Waller.



Mayor Wendy Waller (L) Gerri Greenfield, Mr Paul Lynch MP, Mr Chris Hayes MP

To mark the special occasion of the official opening of its newly renovated premises and 37 years of providing quality health services to the women of Liverpool Community Awards were presented on the day. The purpose of the Awards was to recognise the achievements, contribution and hard work of women in our community who have worked tirelessly for the advancement of women. The Award Recipients selected have worked hard work often as unpaid workers or volunteers or as paid workers have demonstrated commitment in empowering women in their communities. We were delighted Minister for Women Ms Pru Goward attended to present the Community Awards

Community Award Recipients:



Awatif Al Khamashi- currently the President of the Mandaean Women’s Union of New South Wales. Born on Baghdad Iraq she has lived in Australia for 11 years. Awatif has worked tirelessly on initiatives to improve the health and well being of Mandaean women in the community. Her nominator describes Awatif as a woman who “exemplifies the courage, determination and strength of women”



Aboriginal Women Against Violence Group – this group was developed as a result of the Aboriginal Women Against Violence Project undertaken by Joan Harrison’s support Services for Women- women in the group supported each other in learning more about domestic violence and developing plans in their community to challenge violence. The women are committed to working towards system change and improving better community relations with Police.



Mary Eatts- has worked extensively in a voluntary capacity in the Aboriginal community in Bankstown. She was instrumental in establishing the Aboriginal corporation in Bankstown and has served as Chair. Mary is well respected and acknowledged in the community across south west Sydney



Nancely Devi- Over the past 6 years Nancely has been acknowledged as a leader in the Hindi-Urdu speaking community working hard establishing support groups for Hindi Urdu speaking women. She has been consulted by NSW Police in Macquarie fields in developing outreach programs to engage with Hindi Urdu speaking women and participates on the Faith and Families in Harmony Work Group led by Macquarie Police.



Ana Lisa Randall- has worked as a volunteer at the Warwick Farm Neighbourhood Centre for the past 5 years. She has participated on the Special Events Committee organising bus trips, festivals and family fun days. Ana Lisa also volunteers on the Newsletter Committee and is always available to open and close the Centre when needed. Employed to run the social enterprise coffee shop "Peppers" on 10 hours funding a week she also supports TAFE Doorway to the Future student's work experience at the café.

Sue Sid- has worked at The Hub Miller as a volunteer for 11 years carrying out duties such as reception, administration, group work, minute taking, supporting and working at many community events. She is well known for her dedication, respectful and helpful nature and commitment to her work



Elyse Webb- received a Certificate of Encouragement. She is a passionate young woman proudly identifying as feminist. She is currently studying at the University of Western Sydney in the final year of a Bachelor of Social Work. Elyse is undertaking an Honours Thesis on the representation of female offenders of child sexual abuse. We encourage Elyse in her future studies and research.

Pat Hall- (no photo) has a strong commitment to the advancement of women's rights, social and welfare needs in the Warwick Farm community. Pat has supported women living in Warwick Farm by running groups and engaging with TAFE to offer "Doorway to The Future" Program which has seen local women studying courses they otherwise would not have had access to.



Celebrating & Networking





Cutting the Cake: (L) Betty Green, Manager, Denele Crozier, EO Women's Health NSW & Gerri Greenfield, Chair LWHC Management Committee



CENTRE ACTIVITIES

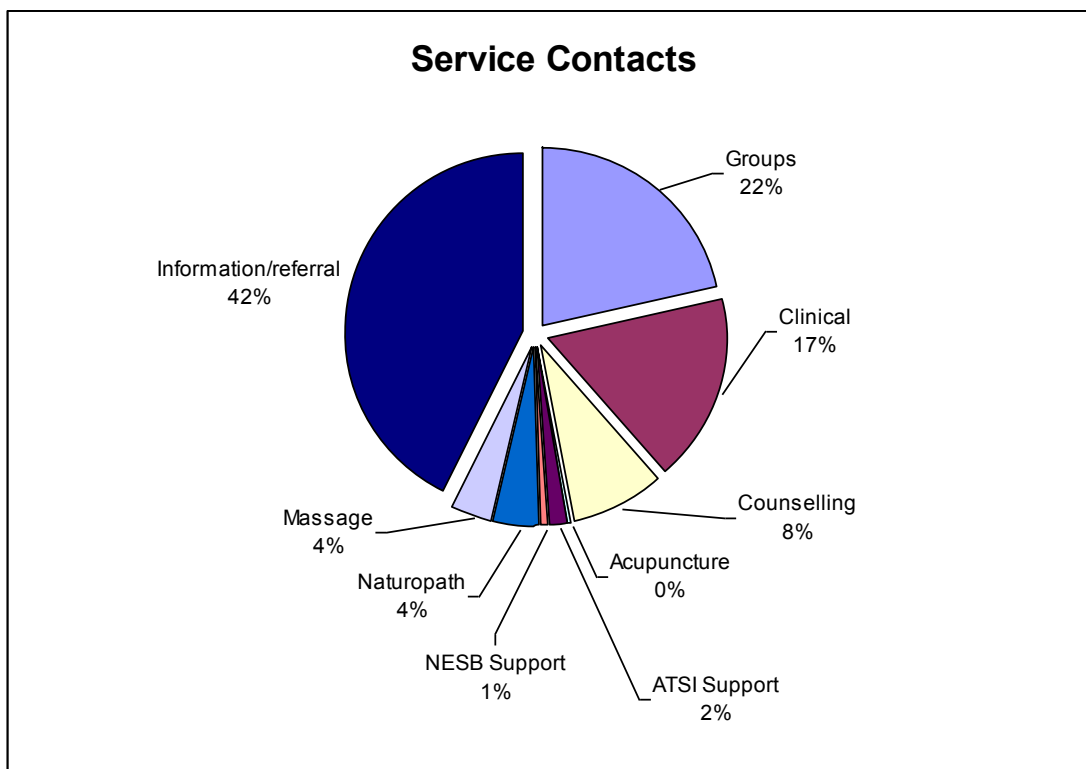


Liverpool Women’s Health Centre offers a range of affordable, accessible services and programs to meet the needs of women primarily residing in the Liverpool Local Government Area and neighbouring areas.

In 2010-2011 these included:

- Clinical services – medical reproductive & sexual health, naturopathic, acupuncture and therapeutic massage consultations; (*n***=1408)
 - counselling– crisis, short & medium term (*n*=310)
 - Back up roster crisis support
 - 7 therapeutic group programs (*n*=279)
 - Domestic violence support project -first appointment only counted (in partnership with Joan Harrison Support Services for Women)
 - Community access/ support for migrant and Aboriginal women (*n*=80)
 - Frontline health advice, information, support and referral (*n*=1596)
 - health promotion activities including 17 single information education sessions; 7 multi-session program; training sessions / conference presentations; 4 centre events/ projects & stalls covering a range of women's health issues (*n*=873)
 - Legal advice (in partnership with Women’s Legal Services NSW) *n*=61
 - Perinatal Intake Referrals
 - Adult CSA counselling (*n*=179)
- (*n*** = no of contacts)**

During 2010-11 the Centre had a total of **5280** occasions of service



Liverpool Women's Health Centre Group Programs & Workshops

Multi Session Group Programs

Tai Chi	32	Sessional contractor	109
Yoga	40	Sessional contractor	200
Menopause Naturally	2	Naturopath	15
Having Coffee with Yourself(Spanish)	8	Counsellor	121
Out of the Blues	6	Counsellor	36
Knitting Self Development	5	Counsellor/session artist	25
Knitting and well being	7	Counsellor/sessional artist	25
Strong women(Spanish)	6	Counsellor	58
Building confidence & Self esteem	4	Counsellor/partner agency	35
Laughter Club	20	Participant led	80
Self Esteem (Young women with intellectual challenges)	4	Counsellor/partner agency	14
Living with Choices	6	Health Promotion	31
Self Esteem	6	Health Promotion	29
Healthy Older Aboriginal Women	5	Manager/Aboriginal Access worker	40
			818

Single Information Sessions

The Centre provides Single Information Sessions on a range of topics including Centre Services, women's health i.e. Pap smears, breast examination, preventative health and self care. These sessions are delivered by request in a range of locations including TAFE- Miller, Wetherill Park and Granville campuses, Catholic Care, Benevolent Society, Brighter Futures, local neighbourhood centres, community centres, playgroups and venues where established women groups meet regularly.

Over the reporting period 17 SIS were conducted reaching 211 women in the community.

Community Stalls & Centre Events

Community stalls and Centre events are valuable methods of engaging with women in the community frequently many have not had previous contact with the Centre.

Community Event	Attendance
White Ribbon (16 days of Activism) stall	40
Valley Plaza- community safety expo- stall	150
Healthy Heart: Healthy Life	12
Center Opening	250



Centre Highlights

Counselling Team

I've been team leader of the counselling service for 10 years. The Centre provides a counselling service to women of all ages and as the Liverpool Women's Health Centre is known wider and wider in all the communities especially in Liverpool Fairfield LGA, the counselling service is continually in demand.

The most common issues women identify are: Domestic Violence, Depression and relationship problems.

In October 2010 Monica Hammerle resigned which resulted in the counselling team reduced to two- myself and Jenny Gill. Jacqui Fitzgerald a student from UWS who is undertaking a Graduate Diploma in counselling commenced her placement and is doing a great job providing face to face counselling and co-facilitating groups with Jenny.

I continue to participate in SAFE meetings (Perinatal Psychosocial Intake) on a weekly basis where referrals can be taken up. I enjoyed facilitating groups for Spanish speaking women, which has been a strong presence in the Centre for the past 36 years.

I look forward to another busy year in the Centre where the eclectic mix of practitioners, health workers and counsellors enables a truly holistic treatment and a safe space for women to achieve empowerment.

Debora Felman
Team Leader, counselling Team

Acupuncture

Joining the team at Liverpool has been great. I've been made to feel most welcome. I'm really happy to be able to provide an affordable acupuncture service to the women of Liverpool. There's a lot of need for this service here and I'm very pleased I have been offered the opportunity to provide it.

The patients I have seen in my limited time here have been quite diverse both culturally and in their clinical presentation. I am enjoying meeting such a diverse group of women. I enjoy the opportunity to learn and grow from my experience with them.

I look forward to a happy and mutually rewarding future at here at Liverpool.

Lisa Holden
Acupuncturist



Health Promotion Highlights

Hi once again its time for our report. This year has passed so quickly for us. Coming back to a very new Centre has taken a while to get back into the swing of things. Centre service talks and health sessions have been full on for DD and Wendy.

The Centre priority areas continue to be reproductive and sexual health, emotional and mental health and working with women from diverse cultural backgrounds.

Wendy has been working in the community assisting to coordinate Healthy Older Aboriginal Women's Program, attending Aboriginal women against violence meetings and providing a lot of court support and assisting women experiencng domestic violence.

Providing talks in the community at TAFE, women's groups, young mother's groups, playgroups, community centres continues to be a large part of the Health Promotion Team's work.

We hope that we have made a small difference in women's lives.

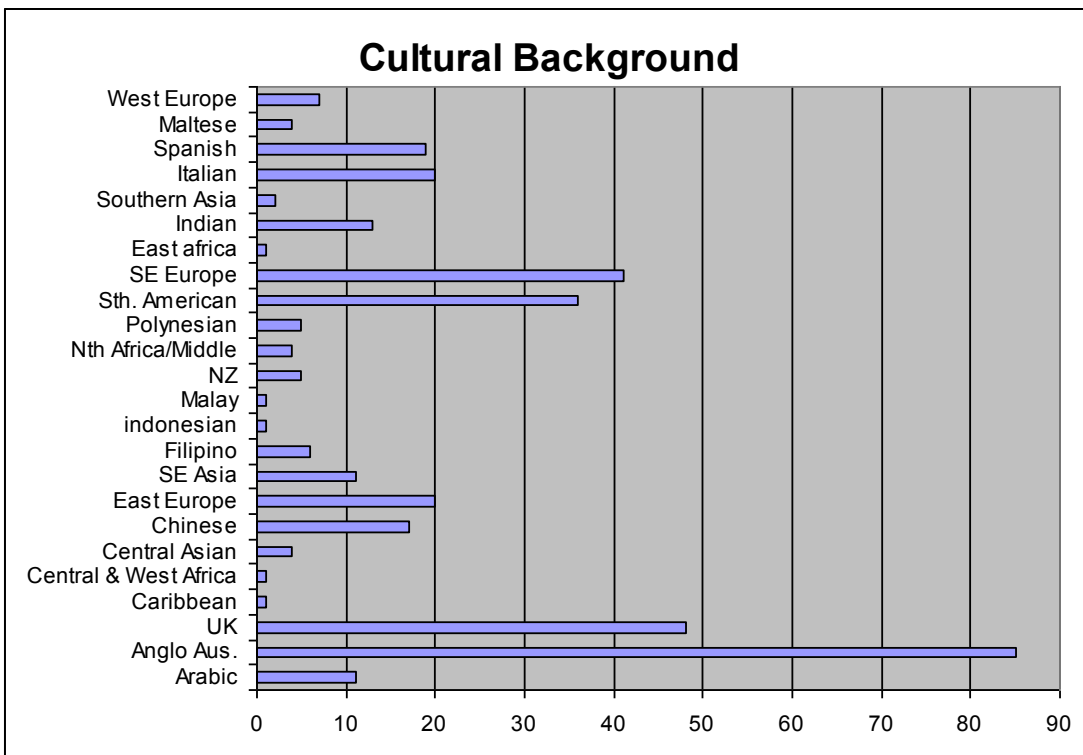
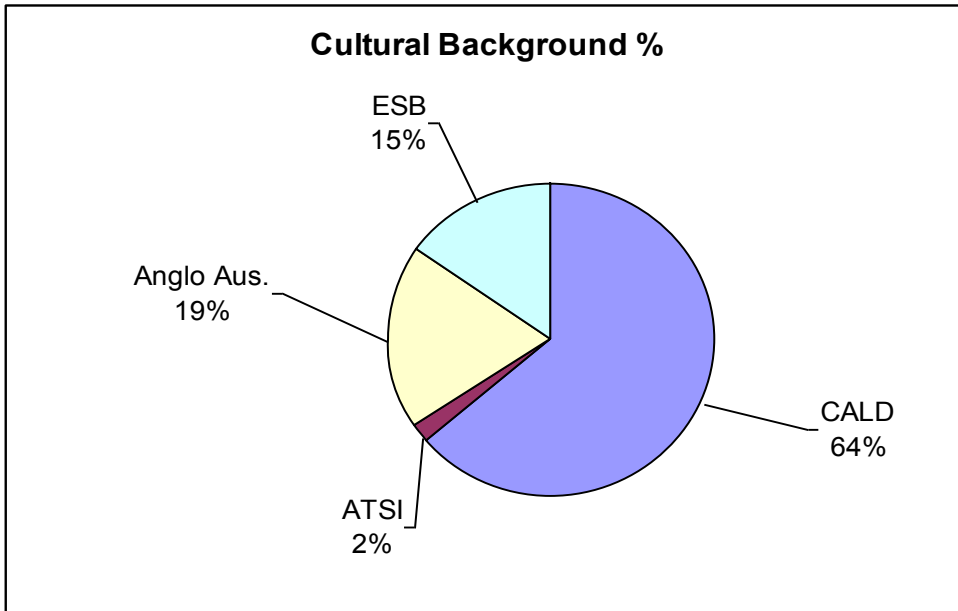
Wendy Pomeroy & DD Sanoubane

STATISTICAL GRAPHS

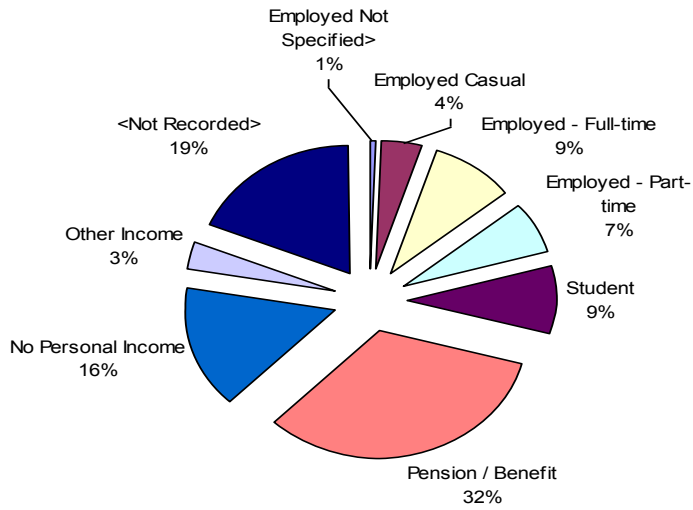


The following graphs provide an snap shot of the work the Centre has engaged in over the reporting period (July 20009-June 2010)

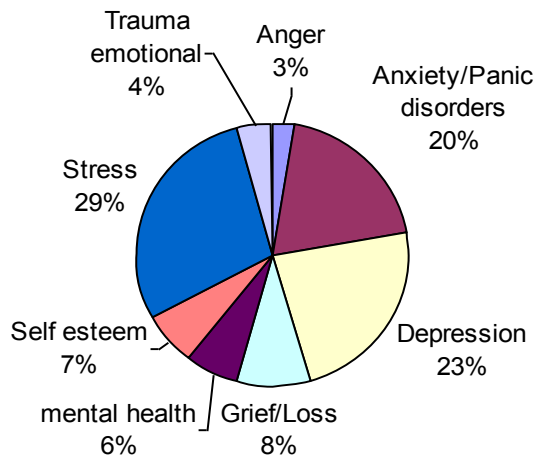
64% of Centre users were from CALD backgrounds; 2% Aboriginal and Torres Strait Islander; 48% of women are reliant on pension or benefit while a further 16% indicate they receive no personal income; 9% of users indicate they are students; 8% of service users are aged 16-24 years and 16% are aged 25-34.



Client Income



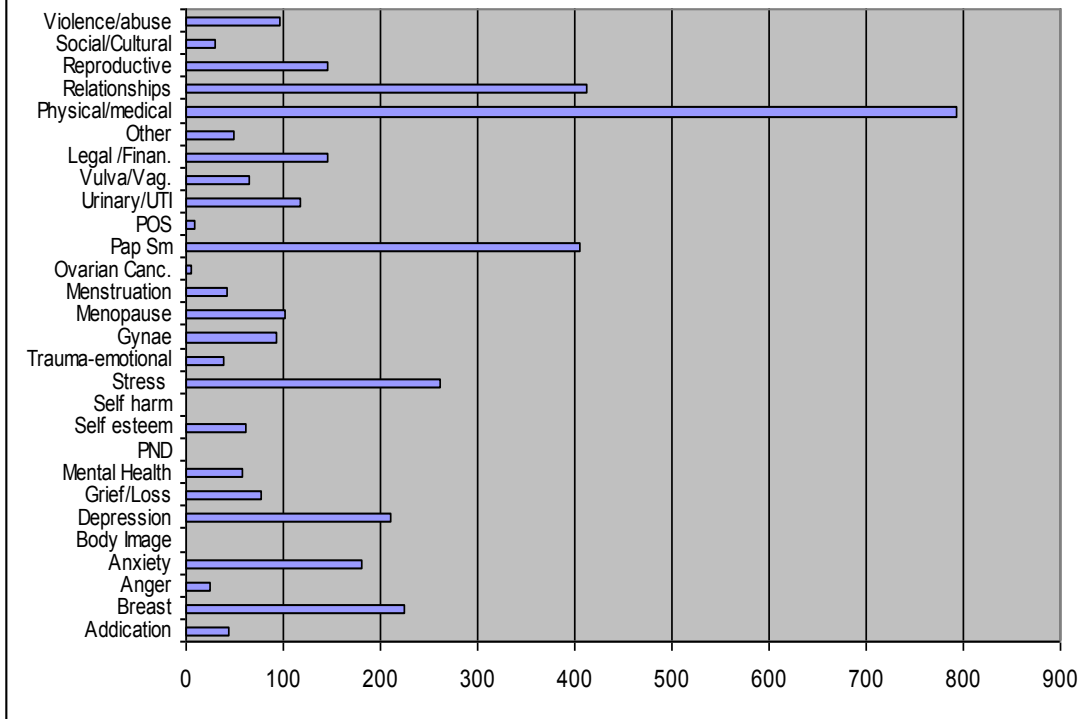
Presenting Issues: Mental/Emotional Health



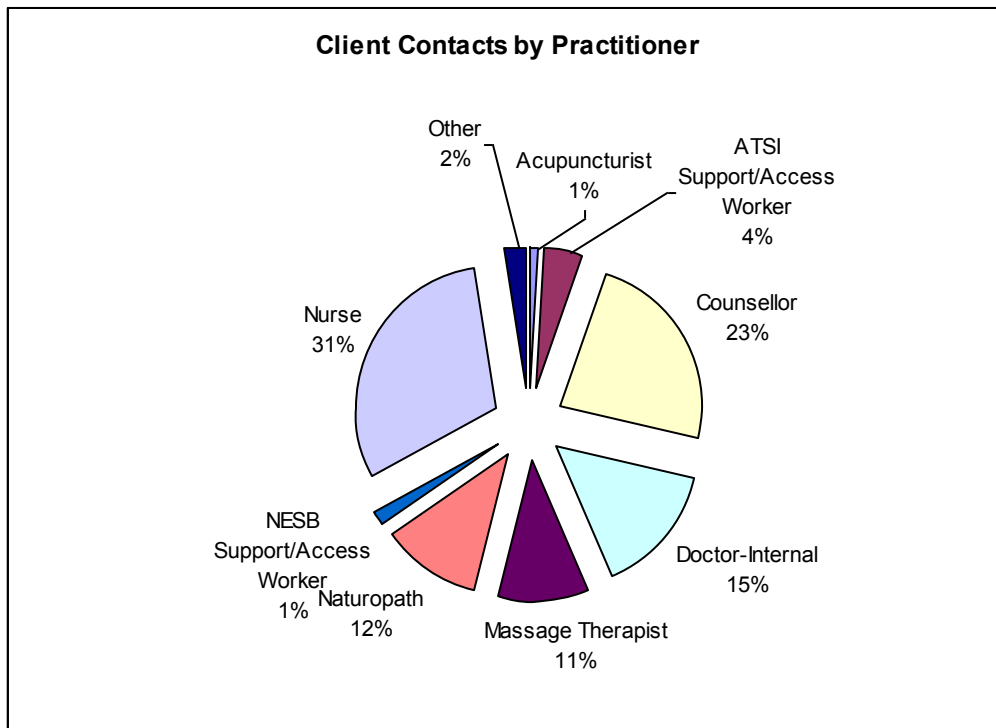
Presenting issues : counselling

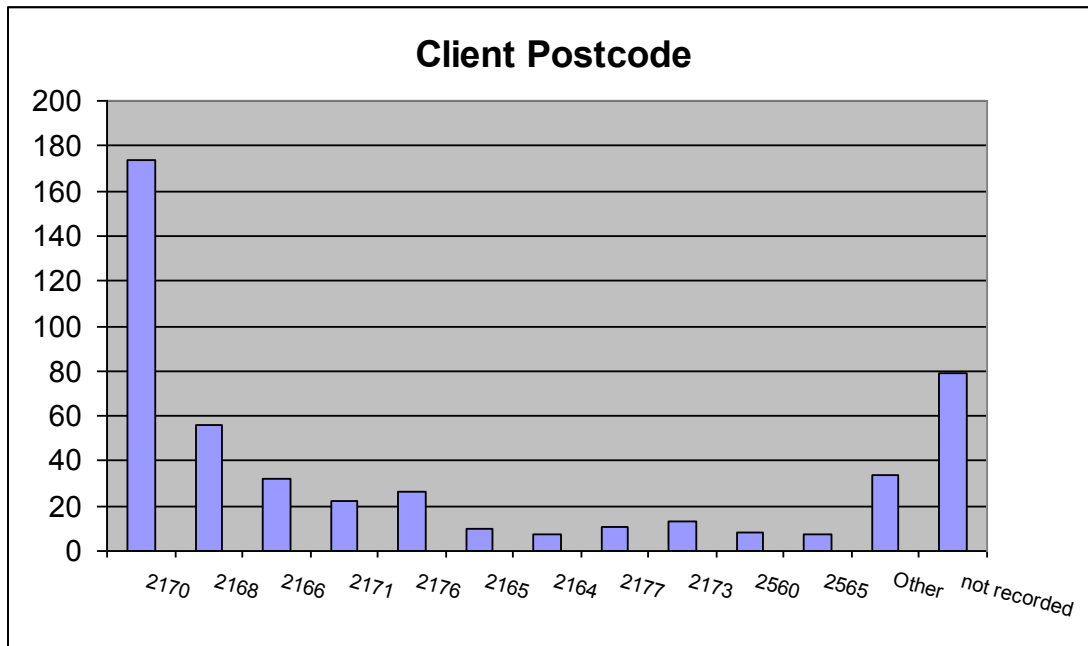


Presenting Health Issues 2010-2011

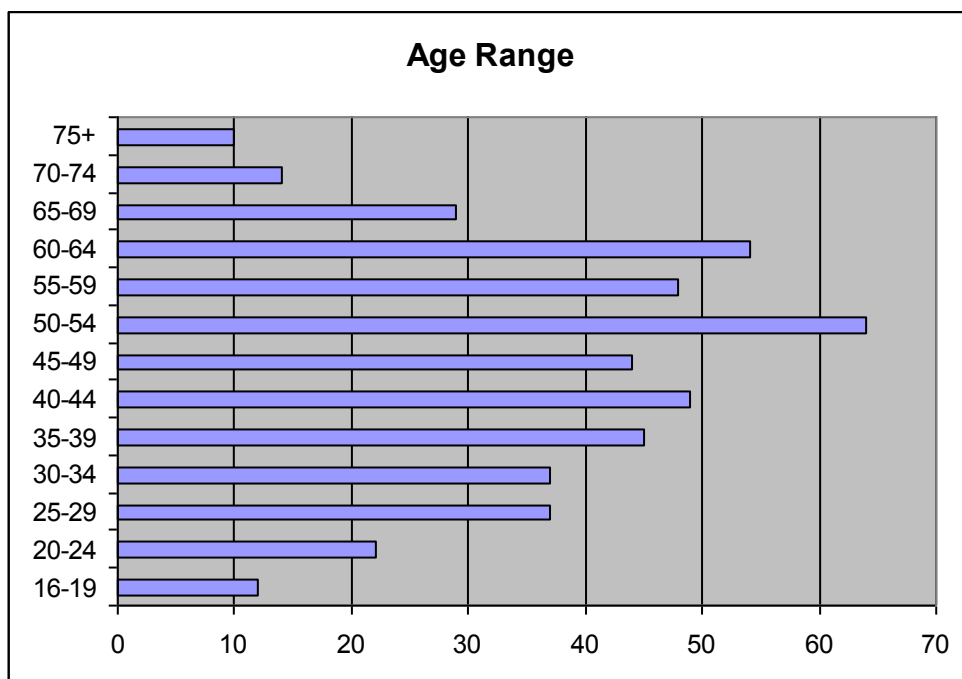


Client Contacts by Practitioner





2170= Casula, Liverpool, Chipping Norton, Liverpool South, Hammondville, Lurnea, Moorebank, Mt Pritchard, Prestons, Warwick Farm. 2168 = Ashcroft, Busby, Cartwright, Green Valley, Heckenberg, Hinchinbrook, Miller, Sadleir. 2166=Cabramatta, Cabramatta West, Canley Hts, Canley Vale, Lansvale. 2171= Cecil Hills, Horningsea Park, Hoxton Park, Middleton Grange, West Hoxton. 2176 = Abbotsbury, Bossley Park, Edensor Park, Greenfield Park, Prairiewood, St John's Park, Wakely. 2177 = Bonnyrigg, Bonnyrigg Hts. 2173 = Wattlegrove, Holsworthy; 2560=Campbelltown & suburbs. 2165= Fairfield, Fairfield W, E & Hts. 2164=Smithfield, Wetherill Park & Wood Park; 2565 = Denham Court, Ingleburn, Macquarie Links.



LIVERPOOL WOMEN'S HEALTH CENTRE INC.

BALANCE SHEET AS AT 30 JUNE, 2011

	<u>2011</u>	<u>2010</u>
	\$	\$
<u>CURRENT ASSETS</u>		
Petty Cash	450.00	400
Commonwealth Bank		
Operating Account	38,311.90	22,191
Business Online Saver	98,884.10	172,473
Term Deposit-NO 5006-0926	61,189.96	57,892
Receivables & Bond	1,086.39	6,184
Stock on Hand - Naturopathic Supplies (At Cost)	4,408.61	4,570
	<u>204,330.96</u>	<u>263,710.00</u>
 <u>NON CURRENT ASSETS - Note 13</u>		
<u>CURRENT LIABILITIES</u>		
Net GST Payable	16,034.11	22,511
Accrued Expenses	3,640.65	6,287
Deferred Income		
Family & Communities Services	50,000.00	-
Violence Prevention Award	1,964.79	4,095
Mounties	2,510.00	3,560
YAPA	-	3,828
NSW Dept. Premier & Cabinet	-	80,000
Held in Trust	580.40	580
Women's Health NSW	9,205.83	-
Provisions		
Annual Leave	23,068.00	25,915
Replacement of Furniture/Equipment	9,150.00	16,000
Service Review	17,000.00	-
Independent Projects	15,401.46	34,941
	<u>148,555.24</u>	<u>197,717</u>
 <u>NON CURRENT LIABILITIES</u>		
Provisions		
Long Service Leave	33,838.01	46,772
Redundancy/Maternity Leave	5,585.09	5,585
	<u>39,423.10</u>	<u>52,357</u>
<u>TOTAL LIABILITIES</u>	<u>187,978.34</u>	<u>250,074</u>
 <u>NET ASSETS</u>	 <u>\$16,352.62</u>	 <u>\$13,636</u>
 <u>ACCUMULATED FUNDS</u>	 <u>\$16,352.62</u>	 <u>\$13,636</u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.
INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE, 2011

HEALTH GRANT

	<u>2011</u>	<u>2010</u>
	\$	\$
<u>INCOME</u>		
Grant - SSWAHS	637,600.00	629,075
Fees Received	1,609.00	3,354
Interest Received	9,711.45	8,002
Medicare	17,907.69	34,687
Miscellaneous	112.27	1,578
Workers Compensation Claim	6,111.33	-
	<u>673,051.74</u>	<u>676,696</u>
Less		
<u>EXPENDITURE</u>		
Salaries	390,908.57	488,332
Salary On Cost		
Superannuation	33,639.34	42,870
Workers Compensation	6,634.19	6,916
LSL WHNSW Scheme	2,884.20	-
Other Employment		
Expenses	961.72	-
Staff Consultants/Contractors	11,630.90	8,716
Provision		
Annual Leave	(2,847.36)	(11,284)
Long Service Leave	(12,933.85)	5,971
Rent	44,443.64	37,080
Other Operating Expenses - Schedule	128,124.57	84,154
Deficit - Naturopathic Supplies	638.92	1,982
Capital - Sundry	56,448.79	2,341
Provision		
Wages	-	(5,000)
Furniture/Equipment	(6,850.00)	13,500
Service Review	17,000.00	-
Projects	(348.65)	-
	<u>670,334.98</u>	<u>675,578</u>
<u>SURPLUS for the year</u>	2,716.76	1,118
<u>ACCUMULATED FUNDS brought forward</u>	13,635.86	12,518
<u>ACCUMULATED FUNDS carried forward</u>	<u>\$16,352.62</u>	<u>\$13,636</u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

SCHEDULE OF OTHER OPERATING EXPENDITURE

	<u>2011</u>	<u>2010</u>
	\$	\$
Advertising	1,945.31	-
Audit Fees	3,150.00	3,000
Bank Charges	519.34	355
Cleaning & Gardening	8,200.31	14,352
Clinical Supplies	4,067.82	5,934
Disabled Access	7,272.73	-
Insurance	6,007.15	5,895
Light & Power	3,928.80	5,387
Maintenance/ Repairs	40,022.24	4,251
Membership/Subscriptions	2,830.49	2,504
Postage/Courier	2,185.19	3,106
Printing/Stationery	6,384.25	3,779
Program Costs	9,629.06	8,188
Publicity/Promotion	5,659.17	1,630
Relocation Costs	3,408.62	2,020
Resources/Materials	430.82	129
Staff/Client Amenities	1,323.56	1,856
Staff Development/Training	9,881.78	13,731
Sundry Operating	102.09	806
Telephone/Internet	7,541.70	4,598
Travel/Vehicle Expenses	3,634.14	2,633
	<u>\$128,124.57</u>	<u>\$84,154</u>

NATUROPATHIC SUPPLIES TRADING

RECEIPTS

Sales	<u>2,955.85</u>	<u>5,017</u>
-------	-----------------	--------------

Less

COST OF SUPPLIES

Opening Stock	4,569.92	6,268
---------------	----------	-------

Purchases - Naturopathic	<u>3,433.46</u>	<u>5,301</u>
--------------------------	-----------------	--------------

	8,003.38	11,569
--	----------	--------

Less

Closing Stock	4,408.61	4,570
---------------	----------	-------

	<u>3,594.77</u>	<u>6,999</u>
--	-----------------	--------------

<u>(DEFICIT) for the year</u>	<u>(\$638.92)</u>	<u>(\$1,982)</u>
--------------------------------------	-------------------	------------------

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

INCOME STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2011

	<u>2011</u>	<u>2010</u>
	\$	\$
<u>CDSE</u>		
<u>INCOME</u>		
Grant Received	-	5,000
Provision Released	1,050.00	-
	<u>1,050.00</u>	<u>5,000</u>
Less		
<u>EXPENDITURE</u>		
Program Costs	1,050.00	1,440
Provision - Independent Projects	-	3,560
	<u>1,050.00</u>	<u>5,000</u>
<u>SURPLUS/(DEFICIT)</u>	<u>-</u>	<u>-</u>

WOMEN'S HEALTH NSW

<u>INCOME</u>		
Non Government Grant	<u>794.17</u>	<u>-</u>
Less		
<u>EXPENDITURE</u>		
Program Costs	159.17	-
Travel/Vehicle Expenses	500.00	-
	<u>794.17</u>	<u>-</u>
<u>SURPLUS/(DEFICIT)</u>	<u>-</u>	<u>-</u>

COMMUNITIES NSW

<u>INCOME</u>		
Grant - Communities NSW	<u>230,000.00</u>	<u>-</u>
Less		
<u>EXPENDITURE</u>		
Building Project	<u>230,000.00</u>	<u>-</u>
<u>SURPLUS/(DEFICIT)</u>	<u>-</u>	<u>-</u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE, 2011

	<u>2011</u>	<u>2010</u>
	\$	\$
<u>INDEPENDENT INCOME</u>		
<u>INCOME</u>		
Administration	2,765.00	2,555
Dividends	35.64	38
Donations	2,532.50	2,424
Fund Raising	1,700.00	441
Membership Fees	18.18	29
Miscellaneous	190.92	672
Resource Sales	80.00	640
	<u>\$7,322.24</u>	<u>\$6,799</u>
Less		
<u>EXPENDITURE</u>		
Client Assistance	610.80	254
Donations	-	(100)
Furniture/Equipment	25,124.10	-
Printing/Stationery	1,630.00	-
Program Costs	500.00	-
Staff/Client Amenities	1,080.97	1,544
Staff Development	45.45	-
Travel/Vehicle Expenses	-	168
Provision - Independent Projects	(21,669.08)	4,933
	<u>7,322.24</u>	<u>6,799</u>
<u>SURPLUS/(DEFICIT)</u>	<u>-</u>	<u>-</u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

CASH FLOW STATEMENT
FOR THE YEAR ENDED 30 JUNE, 2011

	<u>2011</u>	<u>2010</u>
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES & GOVERNMENT GRANTS		
Government Grants (Including GST)	921,360.00	779,983
Other Income & Reimbursements	174,777.29	92,680
	<u>1,096,137.29</u>	<u>872,663</u>
Payments to Suppliers, employees & GST	(1,159,968.18)	(805,418)
	<u>(63,830.89)</u>	<u>67,245</u>
Interest Received	9,711.45	8,001
NET (OUTFLOWS)/INFLOWS FROM ALL ACTIVITIES	(54,119.44)	75,246
Cash at the beginning of the year	252,955.40	177,710
Cash at the end of the year	<u><u>\$198,835.96</u></u>	<u><u>\$252,956</u></u>
Represented by:-		
Petty Cash	450.00	400
Commonwealth Bank		
Operating Account	38,311.90	22,191
Business On Line Saver	98,884.10	172,473
Term Deposit	61,189.96	57,892
	<u><u>\$198,835.96</u></u>	<u><u>\$252,956</u></u>
Reconciliation of Surplus to Cash (Outflows)/Inflows		
Surplus for the year	2,716.76	1,118
Decrease/(Increase) in Assets		
Receivables	5,098.23	(5,284)
Stock on Hand	161.31	1,698
Increase/(Decrease) in Liabilities		
GST	(6,476.98)	11,192
Accrued Expenses	(2,646.56)	2,740
Deferred Income	(27,801.91)	53,304
Provision		
Annual Leave	(2,847.36)	(8,927)
General	(9,389.08)	13,433
Long Service Leave	(12,933.85)	5,971
NET (OUTFLOWS)/INFLOWS FROM ALL. ACTIVITIES	<u><u>\$59,119.44</u></u>	<u><u>\$75,246</u></u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE, 2011

1. Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1984 (NSW) and Funding Bodies. The Committee has determined that the Centre is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the Associations Incorporation Act 1984 (NSW) and of the funding and performance agreements and the following Australian Accounting Standards:

AASB 112	Income Taxes
AASB 1031	Materiality
AASB 110	Events after the balance sheet date

No other applicable Accounting Standards, Australian Accounting Interpretations or other authoritative pronouncements of the Australian Accounting Board have been applied.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values.

The following material accounting policies, which are consistent with the previous period, have been adopted in the preparation of this financial report.

a) Employee Benefits

The amounts expected to be paid to employees for their pro-rata entitlement to Long Service and Annual Leave are accrued annually at current pay rates having regard to experience of employees, departures and period of service.

b) Income Tax

The Centre is exempt from Income Tax.

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

NOTES TO FINANCIAL STATEMENTS
FOR THE YEAR 30 JUNE, 2011

2. Salaries – Refer attachments.
3. Payments to Associated Person, Body or Group – Nil
4. Equipment – Refer attachments.
5. Insurances – Policies are current and adequate cover exists for Workers' Compensation, Public Liability and other insurances.
6. Rent –

Paid to Women's Health & Resources Foundation Ltd.	10,363.64
LJH – Commercial	<u>34,080.00</u>
	<u>\$44,443.64</u>
7. Maintenance/Repairs – Refer attachments.
8. Donations – Nil
9. Capital Grants Received - \$230,000 – funded by Communities NSW – expended as per the Agreement.
10. Reserves – Nil
11. Loans – Nil
12. Provisions – Provisions are adequate and cover current known liabilities.
13. Non Current Assets –

Furniture/Equipment	
Estimated value 30 June, 2010	28,595
Less Depreciation	<u>5,719</u>
Add Purchases	22876
	15873
Estimated value 30 June, 2011	<u>\$104,449</u>

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

STATEMENT BY MEMBERS OF THE COMMITTEE

The committee has determined that the Centre is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Committee the financial report:

1. Presents a true and fair view of the financial position of LIVERPOOL WOMENS HEALTH CENTRE INC. as at 30 June, 2011 and its performance for the year ended on that date.
2. At the date of this Statement there are reasonable grounds to believe LIVERPOOL WOMENS HEALTH CENTRE INC. will be able to pay its debts as an when they fall due.

This Statement is made in accordance with a resolution of the committee and is signed for and on behalf of the Committee by:

PRESIDENT:

A. G. Gray

TREASURER:

G. Gray

DATED 26/09/2011

SANDRA D. GROLLMUS

Registered Company Auditor
Registered Tax Agent

7 BURRANEER CLOSE
ALLAWAH 2218
TELEPHONE 9546 7366
FAX 9546 2267

AUDITOR'S REPORT

T0: THE MEMBERS

Scope

I have audited the financial report, being a special purpose report of LIVERPOOL WOMEN'S HEALTH CENTRE INC. for the year ended 30 June 2011. The Members of The Management body are responsible for the financial report. I have conducted an independent audit of the financial report in order to express an opinion on it to the members.

My audit has been conducted in accordance with Australian Auditing Standards to provide reasonable assurance as to whether the financial report is free of material misstatement. My procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial report is presented fairly in accordance with Accounting Standards and other mandatory professional requirements and relevant statutory requirements, so as to present a view which is consistent with my understanding of the Organisation's financial position and the results of its operation.

The audit opinion expressed in this report has been formed on the above basis.

Audit Opinion

In my opinion, the financial report consisting of Balance Sheet, Income & Expenditure Statements, Cash Flow Statement and Notes to the Financial Statements presents fairly, in accordance with applicable Accounting Standards, other mandatory professional reporting requirements and the Funding and Performance Agreements with the various Funding Bodies the financial position of LIVERPOOL WOMEN'S HEALTH CENTRE INC. as at 30 June 2011 and the results of its operations for the year then ended.

Dated 29/8/11



.....
SANDRA GROLLMUS

Registered Company Auditor
Registered No. 1254

LIVERPOOL WOMEN'S HEALTH CENTRE INC.

CERTIFICATE BY MEMBERS OF THE COMMITTEE

I, _____ and I, _____

certify that:

- (a) We are members of the committee of LIVERPOOL WOMEN'S CENTRE INC.
- (b) We attended the annual general meeting of the association held on _____
- (c) We are authorised by the attached Resolution of the Committee to sign this Certificate.
- (d) This annual statement was submitted to the members of the Association at its Annual General Meeting.

Signature..... Date.....
(Committee Member)

Signature..... Date.....
(Committee Member)

CERTIFICATION BY ORGANISATION OFFICE BEARERS

Certificate by the President and Treasurer or Secretary in respect of funded organisations.

We, GERRI GREENFIELD

and GLORIA GRAY

hereby certify that the information contained in the books, financial records and financial reports

of LIVERPOOL WOMEN'S HEALTH CENTRE

present the truth, fairness and accuracy of the accounts including the notes to the accounts of the organisation as at 30 JUNE 2011

We are satisfied that:

- a) An amount equal to the total grant paid has been expended on the approved project/service according to conditions specified in the Funding and Performance Agreement with the Department/Local Health District.
- b) Establishment of all reserves and provisions is justified/recorded in the minutes and represents funds set aside for: (detail)
Annual Leave, Replacement of Furniture/Equipment
Service Review, Long Service Leave, Redundancy/Maternity
- c) A full and complete set of accounting and financial records has been maintained.

Signature G. Greenfield Date 26.09.2011
(President)

Signature G. Gray Date 26.09.2011
(Treasurer/Secretary)